



**Fintech Partners:**

Lending Service Provider (LSP) - BLUESTRAIT TECHNOLOGIES PRIVATE LIMITED

Digital Lending Application of LSP - <https://www.creditbay.in/>

**List of Debt Recovery Agents:**

Through Bluestrait Technologies Private Limited

- Eagle Field Services, Bengaluru
- Karna Management Services, Bengaluru
- Metro Business Solutions Pvt ltd, Bengaluru
- Suvi Business Solutions, Bengaluru
- JMD Fintron Solutions, Delhi

Link for RBI Sachet Portal: <https://sachet.rbi.org.in/>

Link for RBI Complaint Management System: <https://cms.rbi.org.in/>

**Nodal Grievance Redressal Officer:**

Mr. Mahesh Thakar

Address: 111, Maker Chambers III, 223, Nariman Point, Mumbai – 400021

Contact No: 022-26232051, 22844015

Email: [info@mukeshbabu.com](mailto:info@mukeshbabu.com)